

DAFTAR PUSTAKA

- [1] G. Hakim¹, A. Raisian², and I. I. Molfi, “Peran Organisasi Mahasiswa Dalam Mengembangkan Potensi Non-Akademik di Universitas Muhammadiyah Jakarta,” *Triwikrama J. Multidisiplin Ilmu Sos.*, vol. 2, no. 12, pp. 2024–2055, 2023.
- [2] F. G. P. Susanto, N. I. Y. Fadlan, and P. Haryani, “Design of Web-Based Management Information System for Student Organizations in Kendal Regency Using Next.js Framework,” *Compiler*, vol. 12, no. 1, p. 9, 2023, doi: 10.28989/compiler.v12i1.1616.
- [3] A. C. Hutaaruk and A. F. Pakpahan, “Perancangan Sistem Informasi Organisasi Kemahasiswaan Berbasis Web pada Universitas Advent Indonesia Menggunakan Metode Agile Development (Studi Kasus: Universitas Advent Indonesia) Design of Web-Based Student Organization Information System at Adventist ,” *Cogito Smart J. |*, vol. 7, no. 2, p. 2021, 2021.
- [4] M. H. Wijaya, M. Sarosa, and H. Tolle, “Rancang Bangun Chatbot Pembelajaran Java pada Google Classroom dan Facebook Messenger,” *J. Teknol. Inf. dan Ilmu Komput.*, vol. 5, no. 3, p. 287, 2018, doi: 10.25126/jtiik.201853837.
- [5] H. G. Ardiansyah, “Penerapan Chatbot Auto Reply Pada Whatsapp Menggunakan Artificial Intelligence (Studi Kasus Sri Ratu Laundry),” *Pros. Semin. SeNTIK*, vol. 7, 2023, [Online]. Available: <https://ejournal.jak-stik.ac.id/index.php/sentik/article/view/3462>
- [6] P. Sihite, A. Simorangkir, N. N. K. Sari, and V. Handrianus Pranatawijaya, “Integrasi Chatbot Custom Chatgpt Dengan Chatbase Dalam Meningkatkan Pengalaman Pengguna Dan Efisiensi Layanan Dalam Website E-Commerce,” *JATI (Jurnal Mhs. Tek. Inform.*, vol. 8, no. 3, pp. 3532–3536, 2024, doi: 10.36040/jati.v8i3.9733.
- [7] I. S. Nugroho and A. Voutama, “Implementasi Chat Bot Untuk Pelayanan Pelanggan Yang Terintegrasi Web Toko Komputer,” *JATI (Jurnal Mhs. Tek. Inform.*, vol. 8, no. 3, pp. 3132–3136, 2024, doi: 10.36040/jati.v8i3.9630.
- [8] D. Avrilia Lantana, S. Ningsih, T. Waluyo, and Winarsih, “Rancang Bangun Chatbot Berbasis Rule-Based Sebagai Pusat Informasi Calon Mahasiswa Baru Di Universitas Nasional,” *IBI) Kosgoro*, vol. 4, no. 1, pp. 34–42, 2023, [Online]. Available: <https://doi.org/10.55122/junsibi.v4i1.695>
- [9] S. Hamad and T. Yeferny, “A chatbot for information security,” *arXiv*, vol. 20, no. 4, pp. 287–291, 2020.
- [10] Q. N. Nguyen, A. Sidorova, and R. Torres, “User interactions with chatbot interfaces vs. Menu-based interfaces: An empirical study,” *Comput. Human Behav.*, vol. 128, p. 107093, Mar. 2022, doi: 10.1016/J.CHB.2021.107093.
- [11] N. C. Onyeka, A. O. Fabiyi, O. A. Akporherhe, and J. I. Akande, “Design and Implementation of a Web-Based Informational Chatbot : A Case Study of Computer Science Department Federal Polytechnic Ede (CS infoBot),”

- vol. 16, no. 16, pp. 1–9, 2024.
- [12] M. Mittal, G. Battineni, D. Singh, T. Nagarwal, and P. Yadav, “Web-based chatbot for Frequently Asked Queries (FAQ) in Hospitals,” *J. Taibah Univ. Med. Sci.*, vol. 16, no. 5, pp. 740–746, 2021, doi: 10.1016/j.jtumed.2021.06.002.
 - [13] I. G. Suarnata, I. M. Sukarsa, and K. S. Wibawa, “Pencocokan Menu Berbasis Keywords pada Chatbot dengan Metode Jaccard | Jurnal Harian Regional.” Accessed: Aug. 24, 2025. [Online]. Available: https://jurnal.harianregional.com/jitter/full-82747?utm_source=chatgpt.com
 - [14] M. R. Pasha Handoko and A. Muliani Harahap, “Perancangan Sistem Informasi Pengelolaan Kunjungan Kerja (Kunker) Pada Kantor Dprd Sumatera Utara Menggunakan Metode Waterfall,” *JATI (Jurnal Mhs. Tek. Inform.*, vol. 8, no. 4, pp. 7971–7978, 2024, doi: 10.36040/jati.v8i4.10448.
 - [15] P. Singgirit, F. P. A, M. I. Alparizi, and N. H. N, “Perancangan Arsitektur Sistem Informasi Berbasis Website Menggunakan Kerangka Kerja Zachman,” *J. Manaj. Inform. Sist. Inf. dan Teknol. Komput.*, vol. 1, no. 1, pp. 66–73, 2022, doi: 10.70247/jumistik.v1i1.11.
 - [16] K. Nistrina and L. Sahidah, “Unified Modelling Language (Uml) Untuk Perancangan Sistem Informasi Penerimaan Siswa Baru Di Smk Marga Insan Kamil,” *J. Sist. Informasi, J-SIKA*, vol. 4, no. 1, p. 17, 2022.
 - [17] W. S. Maulana, J. Fajaryanti, and A. S. Z. Hanafi, “SISTEM WEB POINT OF SALES (POS) BERBASIS UNIFIED MODELLING LANGUAGE (UML) DENGAN BLACKBOX TESTING UNTUK BARBERSHOP NAGATA Wisnu,” vol. 3, no. 3, pp. 40–49, 2024.
 - [18] Annisa Tri Hidayati, Aditya Eka Widyantoro, and Hertas Jelang Ramadhani, “Perancangan Sistem Informasi Wirausaha Mahasiswa (Siwirma) Berbasis Web dengan Unified Modelling Language (UML),” *J. Penelit. Rumpun Ilmu Tek.*, vol. 2, no. 4, pp. 86–107, 2023, doi: 10.55606/juprit.v2i4.2906.
 - [19] I. Fahzirah *et al.*, “PENGENALAN SISTEM DATABASE : KONSEP DASAR DAN MANFAATNYA DALAM PERUSAHAAN,” vol. 1, no. 4, pp. 673–678, 2024.
 - [20] M. S. Ummah, “Pengujian dan Implementasi Sistem Informasi,” *Sustain.*, vol. 11, no. 1, pp. 1–14, 2024, [Online]. Available: http://scioteca.caf.com/bitstream/handle/123456789/1091/RED2017-Eng-8ene.pdf?sequence=12&isAllowed=y%0Ahttp://dx.doi.org/10.1016/j.regsciurbeco.2008.06.005%0Ahttps://www.researchgate.net/publication/305320484_SISTEM_PEMBETUNGAN_TERPUSAT_STRATEGI_MELESTARI
 - [21] E. Kurniawan, N. Nofriadi, and A. Nata, “Penerapan System Usability Scale (Sus) Dalam Pengukuran Kebergunaan Website Program Studi Di Stmik Royal,” *J. Sci. Soc. Res.*, vol. 5, no. 1, p. 43, 2022, doi: 10.54314/jssr.v5i1.817.
 - [22] A. A. N. H. Susila and D. M. Sri Arsa, “Analisis System Usability Scale (SUS) dan Perancangan Sistem Self Service Pemesanan Menu di Restoran Berbasis Web,” *Maj. Ilm. UNIKOM*, vol. 21, no. 1, pp. 3–8, 2023, doi: 10.34010/miu.v21i1.10683.

